



Company Profile

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About Us



Countless are the times when we were caught between the difficulties of fulfilling our duties to our parents and our job responsibilities. Many are the times we had to shuttle back and forth to ensure that we fulfill both our roles perfectly.

This sowed the seed of a unique concept wherein we can provide well-trained specialist care takers to help your parents. Of course, we are no replacement for you. But, having us beside your parents is definitely a lot better than sending them alone for a day long consultation in the busy hospitals of today, where they might have to run from pillar to post to get things done. Now that we are here for them, they are spared of all these nightmares.



About Us...

We are a bunch of like minded friends – as people who value relationships and understand the need to be there when it matters, we found the idea of offering care for the aged and elderly an inspiring start for our social endeavours.

Our experience spans over a vast arena including, hospitality, information technology, business management and like. We have drawn from our combined professional experience of over sixty years in India and overseas and have articulated this concept with an aim to improve and touch the lives of people positively. Adding a spark and personal touch to your lives is what we aim to achieve.



CARE-HELP-HEAL

“For us **CARE** means to hold your loved ones’ hands with Compassion, Affection, Responsibility and Efficiency to HELP in their circumstances”

“For us **HELP** means Heartfelt, Empathetic, Loyal and Passionate service offerings to HEAL your loved one’s griefs”

“For us **HEAL** means to get your loved ones a Happy, Energetic, and Active Life with our professional and dedicated services”



Our Services

At [NRIservicefirst.com](https://www.nriservicefirst.com), we aim to provide specialized care for your dear ones, so that you can breathe easily without worrying about them. We will help them in their regular checkups and medical care by arranging people and logistics to ensure that their medical needs are met without any hassles.

We offer personalized care and services to your loved ones back home. We will reflect all your care and concern for them, thanks to our well-trained and specialized care providers. A helping hand with love and care when they need is what we offer them. Thanks to the unique initiative called NRIservicefirst, a reliable, safe and secure service at fingertips, when it truly matters, is what we offer.





Our Specialized **Medical Consultation Support Service** is designed to make the process of medical consultation just the way you would have done it. Our Relationship Executive just takes over in your absence and ensures all necessary arrangements are done. A medical assistance service starts with a member requesting for a service online giving the details of the visit. Once the booking is done, we will have all the details like date, time, name of hospital and doctor etc., and pick them up from home and make sure they travel comfortably and on time for their appointment.

Our service staff will be with your loved ones to help them complete the check-ups and will provide all assistance required, like taking them around the hospital to different departments, buying them food etc. Once the process is completed our staff will drop them back home. If need be, even the booking of the appointments themselves can be coordinated by our team. And your family would not even need to go through any trouble at all – just like a situation if you were around!



Our Services...



Now having to plan all the logistics – finding a laboratory, planning the conveyance, negotiating etc. are no longer challenges you would dread your dear family has to go through. Enter our [Laboratory Investigation Service](#), which just simplifies all that. A dedicated Service delivery staff(s) will pick up the family member from your residence and take them to laboratory for the required diagnostic tests.

He/she will be there until the whole procedure is through and drop them back at home –something that you would have so wanted to do yourselves. As for the lab report, we will spare the waiting as well and collect it and deliver it at home. What’s more, in extreme cases, we can also arrange the pick-up of analysis samples from home. That’s what one call a personal touch.

Even when you are miles away from home, you can be rest assured that your family members get all the medicines they need, in time and without hassles utilizing our [Medicine Delivery Support Service](#). Whether it is a regular medication course, which requires periodic procurement or an emergency requirement. All thanks to our friendly and reliable Medicine Delivery Support Team.





Gold Membership

This is a premium package which comes with a bundle of our services and additional care for your Parents. The package includes the following.

One Medical Consultation or Laboratory Investigation Support Service plus one Medicine Delivery Support Service per month which can be carried forward. The Service will be carried out with the assistance of two Service Staff at all the times and usually a Male and a Female. All appointments with Doctors and Diagnostic Centers will be handled by us and updates will be sent to Members on a regular basis. Our Caretakers will always be in touch with your Parents to check on their health conditions and will periodically visit them to see if everything is fine. Additional Service requests will be charged as per the Service Tariff published.

Silver Membership

This is a basic Package and the Members will have the flexibility of submitting a Service Request as they wish by paying the Service Fee online. All Service requests will require a minimum of 3 days lead time. The Service delivery will be similar to what GOLD Members avail with two persons assisting and usually one male and one female.



We'd Love to Hear From You, Lets Get In Touch!

We would like to connect with you always. We are from Thrissur.

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